FLP® FINANCE & LOGISTICS PROFESSION

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FLP® FINANCE & LOGISTICSPROFESSION

FREQUENT TESTING AND WALKTHROUGH

Many system projects fail because of performing testing at the last minute, resulting in major oversight or omission which cannot be overcome. Therefore, for a system to succeed, end users are encouraged to perform testing and walkthrough more often during the prototype stage. The other advantage of frequent testing at the early stage is that features and validations can be discovered earlier.

ADAPTATION MINDSET

When a new system is to be implemented, more than often, users resist to change. Some users even force the developers to restore the traditional old approach. The correct mindset of using advanced IT system is that users should understand that new tools use new way of doing things.

ON-LINE TESTING

FLP® offers a fantastic feature of remote maintenance support and design synchronization. This means users can have early hands-on acquaintance of the new system. On the other hand, users can test run even during prototype stage. Our experience is that when the users play more with the system in the early stage, they can advise more realistic features, requirements and necessary validations.

WELL EQUIPPED MEETING ROOM

There will not be ONE major walkthrough test, but two or more. It is highly recommended that such major walkthrough tests are to be done in UAT office as UAT is equipped with high-class meeting room facilities, such as projectors, 100-inch screen and large displays.

LATE REQUEST AND MAJOR WORK FLOW MODIFICATIONS

We hope our clients understand that major changes of the workflow at the last minute render our programmers in re-writing a module completely. UAT is a genuine system developer and always strive to satisfy user requests. When such awkward situation arises, we believe pleasant open dialog should resolve the confrontation.

SYSTEM IS SYSTEM

In many occasions, new system is criticized for not being flexible. We would like to point out that the fine line is whether there should be systematic procedures in the first place and the system just tie in with the procedures, against the odds that the system cannot synchronize with the procedures. Sometimes the criticism is unfair where operation staff wanted to bypass the pre-defined procedures.

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TRIVIAL FEATURES

We sometimes encounter the situation that our clients make trivial request irrelevant to the project, for example, stationery control module. Understanding that it is hard to have a dividing line of what is important or trivial, we hope that requests are for reasonably significant business process. Obviously stationery is trivial.

USER ACCEPTANCE

We respect fair trade. After the major walkthrough tests are completed and no apparent bugs are discovered, clients shouldn't delay user acceptance and subsequent added features or validations are subject to additional charges.

DATA BACK UP !!!

Clients are strongly recommended to have a very good practice of timely and efficient back-up.

FLP® SYSTEM IMPLEMENTATION AND DEPLOYMENT PLAN

FLP®	Project Preparation	System Analysis	Business Model Customization	System Familiarization	Business Model Deployment
MEETING	Kickoff Meeting Implementation Plan	User Requirements Collection & Analysis	Business Processes Adjustments	Closing Meeting	On-site Assistance
SOFTWARE	Select Business Model Hardware Consideration	Software Prototype Users Simulation	Software Coding Modifications	Fine Tuning	System roll-out
TRAINING	Mindset Using System Programmer Briefing	Ready for Changes Hands-on Feeling	Early Stage Surfing Discover New Features	Training by Using Telephone Support	Formal Briefing
TESTING	Accessories Testing	Prototypes & Walkthroughs (3 to 5 rounds)	Functions Finalization Fine Tuning	User Intensive Test Run	**USER ACCEPTANCE**

FLP®BUSINESS MODEL

A FOUNDATION FOR YOU TO BUILD YOUR OWN BUSINESS MODEL

No two companies are the same even conducting the same business in the same industry. Why should you choose a standard software package.

No other software solutions provide more feature and functions than FLP® does costeffectively. No other software solutions provide such an all-in-one interface integrating with your company wide company business processes. FLP® provides a market leading collaboration platform for all your company staff to work on anytime, anywhere with unlimited scalability without physical country border barriers over the Internet.

What's more, FLP® shares our experience with you to customize the software applications to suit your business and prepare for the future.

FLP® is empowered by IBM® Lotus® Domino®/Notes® technology.

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